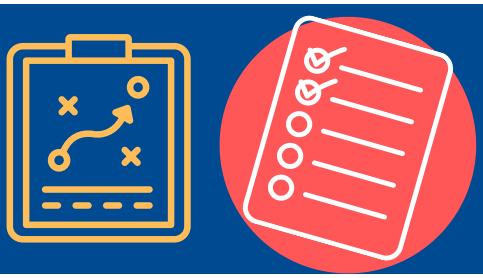
Planning, Implementation and Performance (PIP) Sustainability Tips

Sustainability is when new ways of working and improved outcomes become the norm. In other words, it is when an improvement has become an integrated and the mainstream way of working. It should withstand challenge and variation over time, through a process of continuous improvement.

PLAN

for sustainability at the beginning of the QI program



ASSESS

capability for sustainability & conduct a needs assessment

IDENTIFY

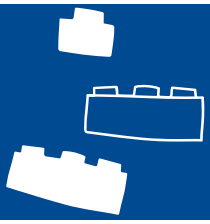
a quality improvement champion

CREATE

a standardized process with accountability for each role involved

BUILD

QI plan into daily routine



CONSIDER

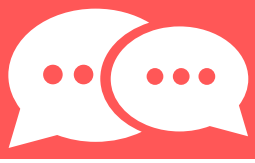
barriers to sustaining the project (ie. lack of organization, resources, turnover of staff, skepticism, individual resistance)

MONITOR

schedule, plans, goals, & performance measures

COMMUNICATE

& engage with regular feedback



CREATE,

adapt & use existing QI tools

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