Data and Sustainability

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SUSTAINABILITY

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QUESTIONS

? HOW CAN THIS BE COMBINED WITH OTHER QI INITIATIVES OR EFFORTS?

? HOW WILL YOU NEED TO ADJUST YOUR WORKFLOW TO SUPPORT CONTINUED SCREENING?

SUSTAINABILITY FACTORS

Engagement of QI Team and Practice

- Form a multi-disciplinary QI team
- Formally communicate to the entire practice the importance and goal of the project, discussing roles and responsibilities
- Meet regularly to work on improvements and discuss data
- Collect and submit screening tools on a weekly basis
- Attend all necessary meetings and phone conferences
- Use small tests of change to implement sustainable practices

ENGAGE LEADERSHIP EMPOWER

WORKFLOW / PROCESS MAPPING

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SUSTAINABILITY FACTORS

MEASUREMENT

EVALUATION PLAN

REPORTS / CHARTS / DATA PULLS

Jeffcott, S. (2014, June). The Spread and Sustainability of Quality Improvement in Healthcare. Healthcare Improvement Scotland.

QUESTIONS

? *ZOOM POLL: WHICH REFERRAL RESOURCES WILL YOU CONTINUE TO USE?*

? DO YOU NEED ADDITIONAL ASSISTANCE OR RESOURCES IN THIS AREA?

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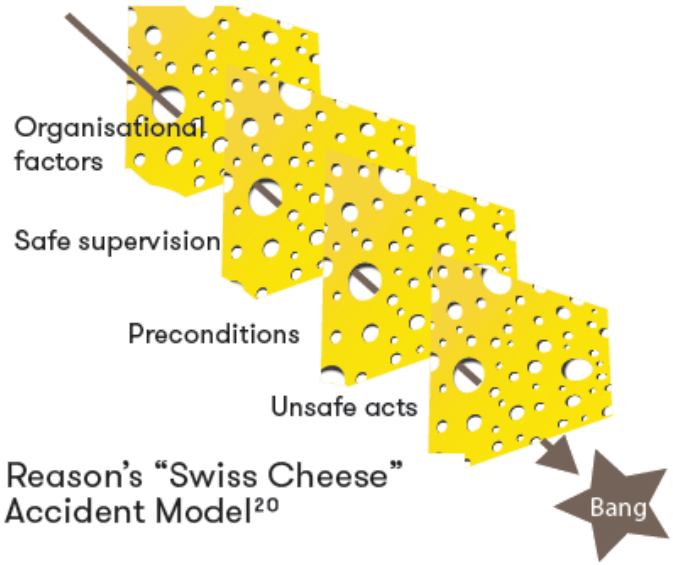
SUSTAINABILITY FACTORS



Reason's "Swiss Cheese" Accident Model[20]

HUMAN FACTORS

INNOVATION

PLAN-DO-STUDY-ACT

SUSTAINABILITY

Have you met and exceeded your goal/benchmark….

In a reliable and consistent manner…

With all involved using the same processes?

SUSTAINING YOUR WORK

- Identify expected results, as well as frequency of data collection/review (spot checks)
- Identify positions accountable for each step and roles they plan (detailed process map)
- Outline actions for deviations
- Determine ongoing training and competency requirements
- Embed the Sustainability Factors

SUSTAINING YOUR WORK

Forming (Adding to) the Team

- Represented not by a small, interested group that was first involved in improvement activities, but by everyone in the institution.

Setting an Aim

- Aims are very similar to the testing/project phase – if anything, continue to improve performance in this phase.

Measuring Progress

- Continue to measure performance in improvement areas, regularly review with the team; this will ensure that aims are met.